

## Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.

**Operational Definition:** Average number of outpatient service hours per non-Medicaid client in a Fiscal Year by RSN.

**Operational Measure:** This is calculated by dividing the total number of community outpatient hours of service by the number of clients receiving hourly community outpatient services in a Fiscal Year not on Medicaid by RSN.

### Formulas:

Number of outpatient outpatient hours to non-Medicaid clients in Fiscal Year by RSN

Number of non-Medicaid clients receiving hourly outpatient services in Fiscal Year by RSN

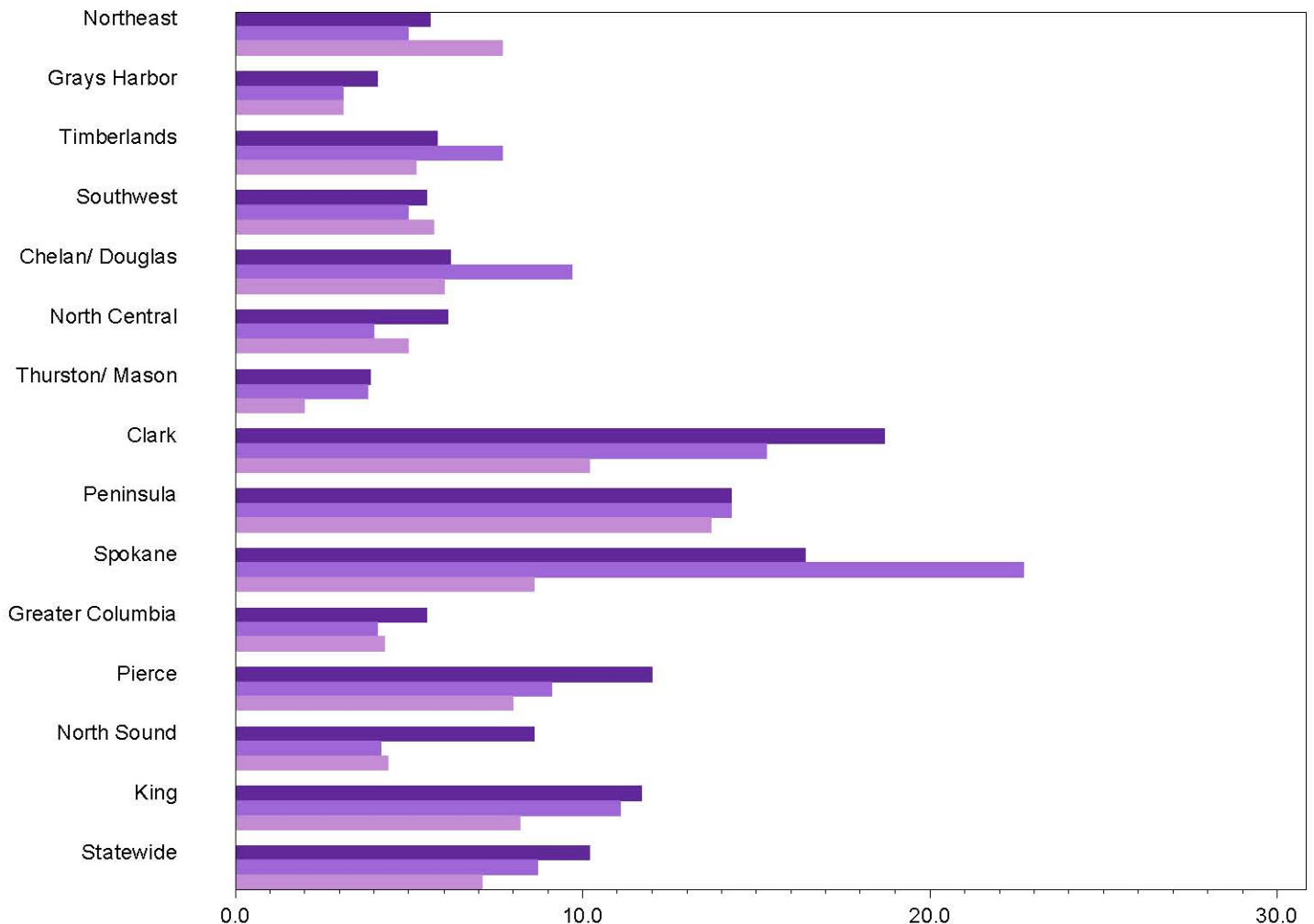
**Discussion:** The table shows the total number of non-Medicaid clients in the RSN who received outpatient services and the total number of hours of outpatient services delivered. By dividing the two numbers, the average hours of outpatient services per non-Medicaid client is calculated. The average number of outpatient hours for non-Medicaid clients is decreasing for all age groups. The decrease in the average number of Community Outpatient hours may be partially explained by changes in Community Outpatient services reporting. In calendar year 2004, RSNs were able to report some Community Outpatient Services using per diem or daily service codes that may have been previously reported using hourly service codes. Per Diem or Daily services are not included in this table, but can be found in a separate "Per Diem Services" table.

### Data Notes:

- All Community Outpatient utilization rates (i.e. count of hours of service) exclude services reported as a day of service (i.e. stabilization, residential, clubhouse, and some high intensity services) AND clients who only received services reported using a daily value.
- Clark RSN's Community Outpatient Services in 2004 included residential services as hourly services. Clark RSN stopped reporting residential services as part of Community Outpatient Services April, 2004.
- RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in each RSN where they receive services).
- The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).
- For penetration rates, a client is counted in the Medicaid served population if they were Medicaid enrolled and received a service at any point during that Fiscal Year. If a client falls on and off of Medicaid eligibility within the same Fiscal Year, they were counted in both the Medicaid and non-Medicaid served populations. Adding the Medicaid and non-Medicaid clients served produces a duplicated count of clients served.
- For the calculation of utilization rates, a service is considered Medicaid funded if the client was Medicaid enrolled at the time the service was delivered. A service is considered non-Medicaid if the client was not enrolled in Medicaid at the time the service was delivered.
- Medicaid enrolled counts are taken from the Mental Health Division (MHD) Ad-Hoc reporting system.
- Age is calculated as of January 1, yyyy for each Fiscal Year.

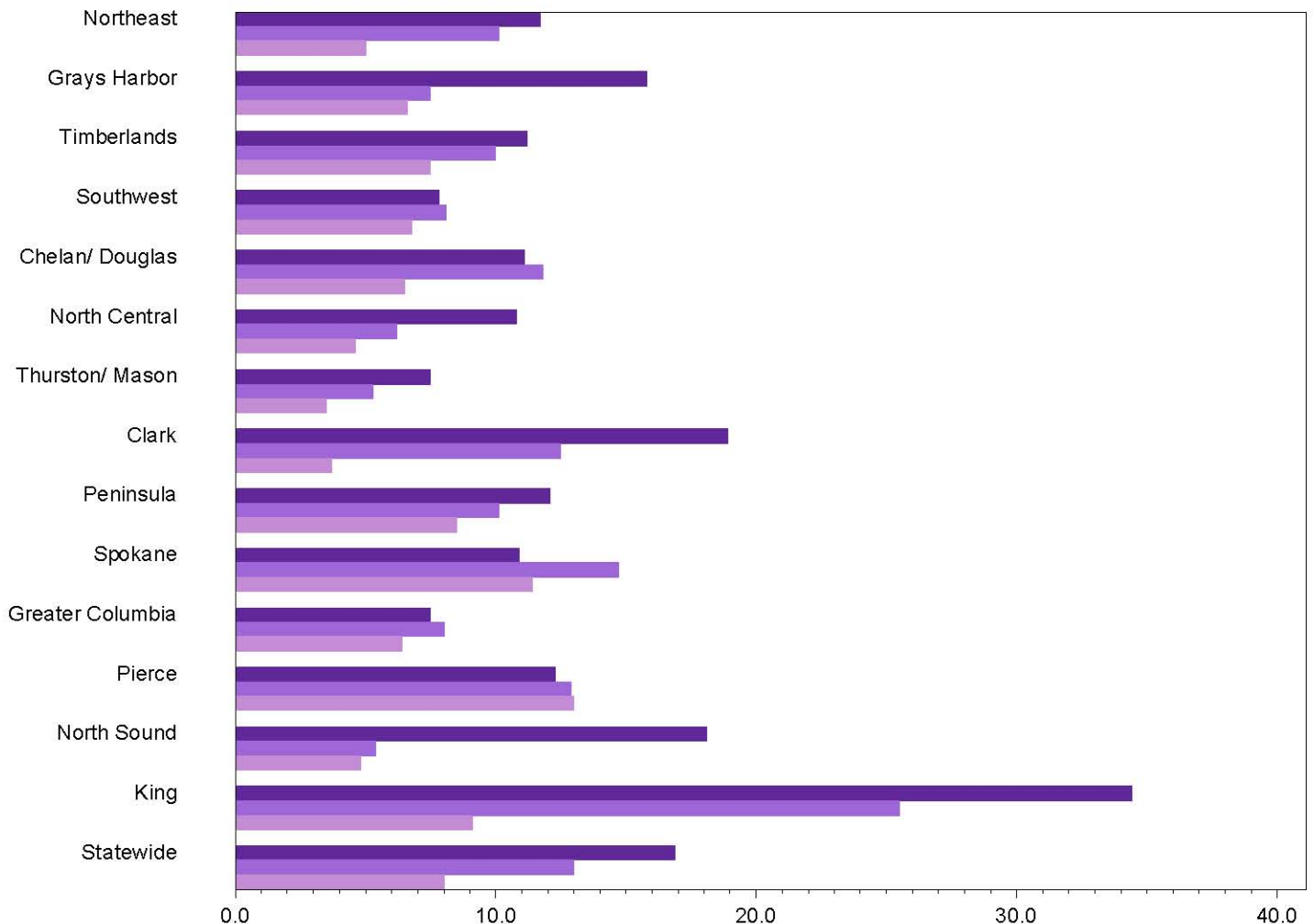
**Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.  
Youth (0-17 yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	105	586	5.6	64	323	5.0	45	346	7.7
Grays Harbor	79	322	4.1	119	372	3.1	76	236	3.1
Timberlands	183	1,065	5.8	169	1,301	7.7	127	663	5.2
Southwest	192	1,061	5.5	184	919	5.0	188	1,075	5.7
Chelan/ Douglas	155	960	6.2	140	1,362	9.7	135	811	6.0
North Central	167	1,024	6.1	176	703	4.0	174	862	5.0
Thurston/ Mason	123	477	3.9	171	650	3.8	166	326	2.0
Clark	294	5,510	18.7	277	4,235	15.3	276	2,806	10.2
Peninsula	385	5,495	14.3	421	6,019	14.3	438	5,992	13.7
Spokane	379	6,211	16.4	284	6,460	22.7	283	2,422	8.6
Greater Columbia	925	5,127	5.5	978	3,961	4.1	683	2,926	4.3
Pierce	1,165	13,966	12.0	1,199	10,865	9.1	935	7,454	8.0
North Sound	906	7,836	8.6	949	3,988	4.2	795	3,498	4.4
King	1,333	15,648	11.7	1,324	14,747	11.1	1,272	10,474	8.2
Statewide	6,378	65,288	10.2	6,440	55,905	8.7	5,582	39,892	7.1



**Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.  
Adults (18-59 yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	567	6,662	11.7	451	4,533	10.1	197	978	5.0
Grays Harbor	429	6,766	15.8	599	4,509	7.5	388	2,547	6.6
Timberlands	1,128	12,620	11.2	1,119	11,181	10.0	770	5,788	7.5
Southwest	1,533	11,897	7.8	1,504	12,133	8.1	1,281	8,670	6.8
Chelan/ Douglas	892	9,899	11.1	757	8,897	11.8	540	3,493	6.5
North Central	669	7,212	10.8	817	5,056	6.2	874	4,052	4.6
Thurston/ Mason	1,169	8,799	7.5	1,239	6,551	5.3	1,169	4,041	3.5
Clark	1,409	26,693	18.9	1,162	14,485	12.5	1,135	4,207	3.7
Peninsula	1,853	22,488	12.1	1,995	20,161	10.1	2,024	17,118	8.5
Spokane	2,173	23,643	10.9	1,833	26,991	14.7	1,559	17,815	11.4
Greater Columbia	4,922	36,960	7.5	5,795	46,198	8.0	5,453	34,734	6.4
Pierce	4,658	57,218	12.3	4,625	59,485	12.9	4,098	53,428	13.0
North Sound	4,155	75,149	18.1	3,936	21,290	5.4	3,592	17,155	4.8
King	6,601	227,227	34.4	6,960	177,241	25.5	6,421	58,508	9.1
Statewide	31,579	533,232	16.9	32,222	418,712	13.0	28,946	232,532	8.0



**Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.  
Older Adults (60+ yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	65	968	14.9	51	543	10.6	24	176	7.3
Grays Harbor	98	1,069	10.9	150	1,073	7.2	76	436	5.7
Timberlands	354	1,536	4.3	329	1,701	5.2	139	861	6.2
Southwest	95	3,654	38.5	79	3,927	49.7	84	814	9.7
Chelan/ Douglas	111	781	7.0	88	1,301	14.8	62	340	5.5
North Central	58	667	11.5	85	375	4.4	102	586	5.7
Thurston/ Mason	117	366	3.1	160	618	3.9	99	449	4.5
Clark	130	687	5.3	112	2,872	25.6	110	407	3.7
Peninsula	401	5,604	14.0	411	5,541	13.5	413	4,758	11.5
Spokane	996	5,347	5.4	678	2,913	4.3	158	2,609	16.5
Greater Columbia	776	6,063	7.8	885	6,961	7.9	750	4,365	5.8
Pierce	420	5,352	12.7	429	5,412	12.6	333	3,840	11.5
North Sound	494	4,494	9.1	431	2,525	5.9	464	1,931	4.2
King	754	6,757	9.0	808	10,961	13.6	828	6,481	7.8
Statewide	4,834	43,344	9.0	4,676	46,723	10.0	3,601	28,052	7.8

